

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/719,661 Confirmation No.: 1322  
Applicant(s): Conrad A. Walters, et al.  
Filed: November 21, 2003  
Art Unit: 3625  
Examiner: Pond, Robert M.  
Title: SYSTEMS AND METHODS FOR USING A WEB PORTAL TO  
INTEGRATE INTO A CARRIER RETRURN SYSTEM

Docket No.: 018360/260051  
Customer No.: 00826

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**  
**37 C.F.R. § 1.121**

Sir:

In response to the Office Action dated September 26, 2006, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims beginning on page 3 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.

Amendments to the Specification:

On page 4 of the application, after the sentence “Fig. 11 is a process flow diagram that illustrates a method of handling undeliverable emails in accordance with an embodiment of the present invention,” please add the following sentences as new paragraphs:

Fig. 12 is a block diagram that illustrates an embodiment of how a returns portal can serve as an interface for a carrier online return system in an electronic return system.

Fig. 13 is another block diagram that lists the steps performed by a returns portal in accordance with an embodiment of the present invention.